

Try not to look at the transcript while doing these exercises! Always read the instructions and all the information in the tasks before listening. Listen as many times as you like.

### The best restaurant in London

- 1 Before listening: answer these questions.
- a You would like to go to a good restaurant for a special occasion. Where do you get suggestions from?
- Ask friends
  - A review website eg TripAdvisor
  - Online magazine that reviews local restaurants
  - Somewhere else?



- b You find this restaurant online:  
<https://www.theshedatdulwich.com/> It states:

“An appointment-only restaurant located in South London, The Shed has been operating privately for years. In 2017, it decided to open its doors. As of November that year, it was TripAdvisor's top-rated restaurant in London.”

There are these photos too:



What do you think? (Imagine you are in London)

- It looks interesting. I'll see if anyone I know has been.
  - If it's the top-rated it must be good, I'll see if I can get a table.
  - Not sure. I don't trust the reviews.
- 2 Listen for general meaning: in this podcast Jackie and Richard talk about The Shed restaurant in London. Guess the answers to these questions, and then listen to the whole podcast and check your answers.
- Is it possible to have a fake restaurant on TripAdvisor? Yes / No
  - Is it possible for a fake restaurant to become the top-rated restaurant in London on TripAdvisor? Yes / No

3 Listen for detail: listen again and decide if the following sentences are true (T) or false (F). Put a tick (✓) in the correct column.

		T	F
<i>a</i>	The restaurant didn't exist		
<i>b</i>	The 'owner' used to write reviews for real restaurants		
<i>c</i>	His reviews were sometimes bad		
<i>d</i>	He wanted to fool TripAdvisor		
<i>e</i>	The Shed was named after a real shed in his garden		
<i>f</i>	The food and menu were very traditional		
<i>g</i>	He cooked all the meals and took nice photos of them		
<i>h</i>	The Shed became popular very quickly		
<i>i</i>	The Shed only had very good reviews		
<i>j</i>	The email from TripAdvisor told him they knew the restaurant was not real		
<i>k</i>	The 'owner' admitted it was not real		
<i>l</i>	He says that the experience is positive for business		

4 Listen for more detail: listen once again and match the columns.

April 2017	When the restaurant became #1
10	The number of days The Shed was #1
# 156	When the idea started
6 months later	The price in £ to get the restaurant verified
5	The ranking in August
14 days	The number of stars all the reviewers gave

5 After listening: now do the vocabulary worksheet.

6 After listening: speaking. Who do you agree with? Jackie: "This is sad because it just shows how easily fooled people are." or Oobah Butler: "This is a positive experience for businesses" ?

- 1 It's really important to do these tasks before listening to the podcast.
- 2 Is it possible to have a fake restaurant on TripAdvisor? Yes  
Is it possible for a fake restaurant to become the top-rated restaurant in London on TripAdvisor? Yes

3

		T	F
<i>a</i>	The restaurant didn't exist	✓	
<i>b</i>	The 'owner' used to write reviews for real restaurants	✓	
<i>c</i>	His reviews were sometimes bad		✓
<i>d</i>	He wanted to fool TripAdvisor	✓	
<i>e</i>	The Shed was named after a real shed in his garden	✓	
<i>f</i>	The food and menu were very traditional		✓
<i>g</i>	He cooked all the meals and took nice photos of them		✓
<i>h</i>	The Shed became popular very quickly	✓	
<i>i</i>	The Shed only had very good reviews	✓	
<i>j</i>	The email from TripAdvisor told him they knew the restaurant was not real		✓
<i>k</i>	The 'owner' admitted it was not real	✓	
<i>l</i>	He says that the experience is positive for business	✓	

4

April 2017	When the idea started
10	The price in £ to get the restaurant verified
# 156	The ranking in August
6 months later	When the restaurant became #1
5	The number of stars all the reviewers gave
14 days	The number of days The Shed was #1

- 5 Also do the extra worksheet **Restaurant reviews** from the Business 'extras' page.